

RBMS Public Services Discussion Group

ALA Annual Meeting
Saturday, July 11, 2009
3:30 – 5:30 p.m.
Palmer House -- Hancock Parlor

All are welcome!

AGENDA

1. Welcome

2. Introductions and Announcements

3. Discussion

-- topics will include:

Google Books: who has it on their catalogs and how it affects patron requests and misconceptions? Who, that has it, likes it & doesn't? What are its limitations?

Implementing automated circulation and electronic reader registration in Special collections: experiences with Aeon and homegrown systems, barcoding, what works and what doesn't?

Statistics: who keeps and how, ARL reporting?

Reference resources: Updating your reference collection - suggested titles? Learning about new databases. Strategies for keeping up with the rapidly changing world of reference resources, both electronic and book. Do public services professionals create and maintain guides to your collections or to resources at your institution of use to your Library's readers? How do you maintain, update, and disseminate it? Do you do it across collections and repositories within an institution? If so, who has primary responsibility for it?

Professional outreach: How do you or how does your institution reach out to other special collections colleagues in your state? Opportunities for collaboration, exchange of ideas, regional initiatives?

4. Adjournment

Co-convenors:

Margaret Tufts Tenney, Head of Reading Room, Ransom Center-UT Austin
Susan Odell Walker, Head of Public Services, The Lewis Walpole Library, Yale University