

## **RBMS Public Services Discussion Group**

ALA Midwinter Meeting  
Saturday, January 24, 2009  
4:00 – 5:30 p.m.  
Colorado Convention Center Room 401

All are welcome!

### AGENDA

#### 1. Welcome

#### 2. Introductions and Announcements

#### 3. Discussion

-- topics will include:

Digital collections: what are people doing lately, what features are being added or alternative methods of delivery adopted, what others considered and rejected, and what, if any, impact has last June's preconference had on what people are doing? Are people using digital surrogates in the Reading Room, and, if so, how are they organized and delivered, and are patrons accepting of digital facsimiles in lieu of the original? An extension of this topic can include revisiting personal digital photography in the Reading Room to see how many libraries are allowing it now.

Exhibitions: How are they handled, and what are the challenges and benefits they present? What are the differences between how they are handled in a large vs. a small institution? What are the different approaches to exhibitions and the logistics of mounting them? Who curates them, who prepares and installs the items, how often are they held, what kind of exhibit space do people have, what are the requirements, what are associated activities and who does them, how are they publicized, etc.?

Core Competencies and Staffing: how do the new core competencies fit into public services staff searching? Are current staff meeting the competencies? This might include a discussion of how many professional staff (librarians) staff different reading rooms as opposed to para-professionals and students. How are gaps being handled?

Reference resources: Strategies for keeping up with the rapidly changing world of reference resources, both electronic and book.

#### 4. Adjournment

Co-convenors:

Margaret Tufts Tenney, Head of Reading Room, Ransom Center-UT Austin  
Susan Odell Walker, Head of Public Services, The Lewis Walpole Library, Yale University