

RBMS Public Services & Technical Services (PSDG & TSDG) Discussion Groups joint meeting

Sunday, June 27th, 2010, 10:30am - 12:00pm

Hyatt Regency Washington on Capitol Hill, Yorktown / Valley Forge

Introductions

Announcements

Topics for discussion:

- 1) What would Public Services folks like to see in a Catalog record?
When searched, what are our online public access (OPAC) catalogs capable of returning from a special collections catalog record?
- 2) How do people learn/how do we teach, about searching the OPAC and its alternatives in a world increasingly comfortable with Google or keyword-only searches?
For those of you in technical services who may help out in the reading room, what unique knowledge and skills from your technical services background do you bring to public services that you think might benefit public services staff?
And, how could public and technical services staff respond to changing expectations and information seeking behaviors among users?
- 3) Given budgetary constraints, what might affect our ability to provide individual assistance in the next 2-3 years? 5 years?
- 4) What are your institutions' policies, procedures, & fees for duplication of collection material? What about metadata--who has primary responsibility for which aspects?

PSDG

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TSDG – formerly MASC

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